



Vasai Janata Sahakari Bank Ltd.

BRANCH _____

Sr. No. _____ Date _____

BRANCH _____

Received request from _____

Request Type : RTGS / NEFT
Applicant / Remitter Details

Date _____

Name of the Account : _____

Account Type (SB/CD/CC), Account No. _____

Cheque No. : _____ PAN No. : _____

Contact No. _____

Ph. _____

Mobile _____

Beneficiary Details :

Name of the Beneficiary : _____

Account Type & No. (SB/CD/CC) : _____

Bank : _____

Branch _____

IFSC : _____

(Mandatory Field)

Email _____

Amount to be remitted Rs. _____

Charges Rs. _____

Total Rs. _____

(Rs. _____)

Please remit the amount through RTGS / NEFT as per the above details, by debiting my / our

account no. _____ I / We agree with the terms and conditions laid down overleaf.

Date _____ Time _____

Signature/s of Account holder/s

FOR BRANCH USE ONLY

FT No. _____

UTR No. _____

We Confirmed that the applicant's A/c No. _____ is debited by Rs. _____ including bank charges, Please remit the amount as per the above details.

Scroll No. _____ Date _____ Time _____

Clerk _____

Astt. Manager _____

Dy. Manager / Br. Manager / Sr. Manager _____

Conditions For Transfer :

1. Remitting bank shall not be liable for any loss or damage arising or resulting from delay in transmission or non-delivery or message or in deciphering the message from any cause whatsoever or the action of the beneficiary bank or any or event beyond control.

- 1) The customer shall be entitled, subject to other terms and conditions laid down in RTGS / NEFT Regulations and this agreement, to issue RTGS / NEFT Request for execution by the bank.
- 2) The RTGS / NEFT request shall be issued by the customer with complete particulars provided and within the timeline specified by the bank from the time to time. The customer shall be responsible and liable to compensate the bank for loss arising on account of any error in his RTGS / NEFT Request Form.
- 3) The customer shall be bound by any RTGS / NEFT Request if the bank had executed the RTGS / NEFT Request order in good faith and in compliance with the security procedures unless he proves that he did not issue the RTGS / NEFT Request executed by the bank and caused by negligence or fraudulent act of the employee of the bank.
- 4) The customer shall ensure the availability of funds in his/her account before execution of the RTGS / NEFT Request. Where, however if the bank executes the RTGS / NEFT Request, the customer shall bound to pay the amount debited to his account by the bank with the charges including interest payable to the bank.
- 5) The customer hereby authorizes the bank to debit his/her account for any liability incurred by him to the bank for execution of any RTGS / NEFT Request issued by him.
- 6) Customer agrees that the RTGS / NEFT Request shall become irrevocable when the bank executes it and any notice of revocation does not bind the bank unless it is in compliance with the security procedure.
- 7) Customer agrees that he shall not be entitled to make any claim against any party in the RBI RTGS / NEFT System except this bank.
- 8) Customer agrees that in the event of any delay in the completion of funds transfer or any loss on account of error in the execution of funds transfer or any delay in fund transfer due to technical issue pursuant to a payment order, the bank's liability shall be limited to the extent of payment of interest at Bank Rate for any period of delay in the case of delayed payment and in the event of loss on account of error, negligence or fraud of the employee of the bank, refund of the amount together with interest at Bank rate up to the date of refund.
- 9) Customer agrees that no special circumstances shall attach to any RTGS / NEFT Request executed under RTGS / NEFT facility under this agreement and under no circumstances customer shall be entitled to claim any compensation in excess of that, which is provided in clause (8) above for breach or contract or otherwise.
- 10) The customer has to give correct Account Number of beneficiary as Credit will be given only on the basis of beneficiary Account Number

I/we agree with the above Terms & Conditions

Dated _____

Signature of the A/c holder

2. Message received after cut-off will be sent in the next available batch or on next day.
3. The bank shall execute a RTGS / NEFT Request issued by the customer duly authenticated by him as verified by the security procedure, unless : (a) the funds in the account are not adequate or properly applicable and the customer has not made any other arrangement to meet payment obligation. (b) the payment order is incomplete and not in agreed form. (c) the RTGS / NEFT Request is attached with notice of any special circumstances. (d) the bank has reason to believe that the RTGS / NEFT Request is issued to carry out an unlawful transaction (e) the RTGS / NEFT Request cannot be executed under the RBI RTGS / NEFT system.
4. No RTGS / NEFT Request issued by the customer shall be binding on the bank until the bank has accepted it.
5. The bank shall, upon execution of every RTGS / NEFT Request executed by it, be entitled to debit the account of the customer, the amount of the fund remitted with charges payable thereon, whether or not the account has sufficient balance.
6. If the funds transfer is not complete before of business of the third following RTGS / NEFT business day the bank shall advice the customer.
7. The bank shall to the customer a duly authenticated monthly statement of transactions / passbook entry. The customer shall within the period of ten days from the receipt of statement report to the bank any discrepancy in the execution of RTGS / NEFT Request. The customer agrees that he shall not be entitled to dispute the correctness of the execution of the RTGS / NEFT Request or amount, debited to his account if he fails to report within the said period days.