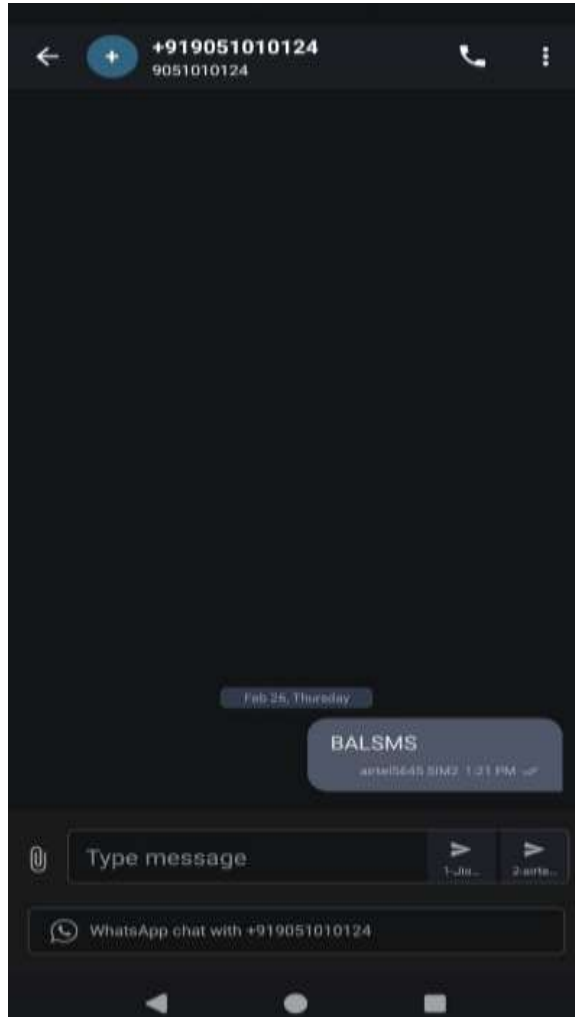


SMS Banking Services

Step 1: Open the SMS application on your mobile phone

From your **Registered mobile number**, send the following appropriate SMS keyword as per the service required

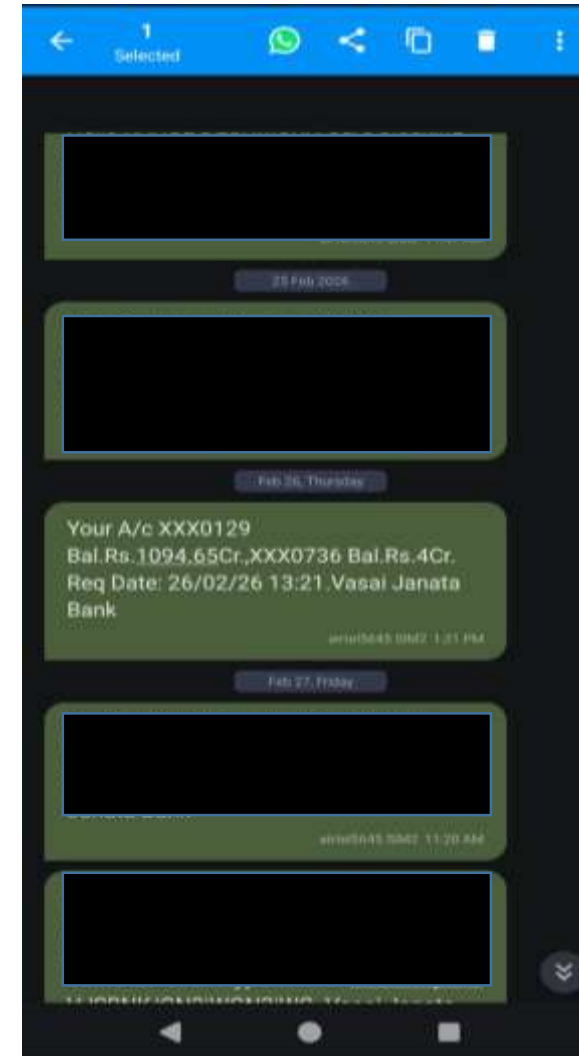
- Balance Inquiry: BALSMS
- Email Statement Request : ESTMTALL
- Mini Statement : MINISTMT
- Cheque Status : CHQSTATUS
- Cheque Book Request : CHQ



Step 2 : Receive Response Message

After sending the SMS, the system will process the request.

You will receive an SMS from the bank regarding the request you have sent. The message will contain the relevant information or status of the requested service



Version Control

Version No	Changes done by	What Changes
1.0.0	Vikrant Gaikwad	New SOP was created